

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
AMENDMENT/RESPONSE TRANSMITTAL

In re: Katayoun Atefi et al. : Date: 03 July 2006
 Group Art Unit: 3623 : IBM Corporation
 Examiner: Johnna Stimpak : Intellectual Property Law
 Serial No.: 09/822,592 : Dept. IQ0A/040-3
 Filed: 30 March 2001 : 1701 North Street
 Confirmation No.: 1255 : Endicott, NY 13760
 Title: METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY
 SERVICE DELIVERY

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

- ☒ No additional fee is required.
☐ The filing fee has been calculated as follows:

	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra
Total	16	- 20	0
Independent	2	- 3	0
<input type="checkbox"/> First Presentation of Multiple Dependent Claim			

Other Than Small Entity

Rate	Additional Fee
x \$ 50.00=	\$ 0.00
x \$200.00=	\$ 0.00
\$360.00	\$ 0.00
TOTAL	\$ 0.00

Deposit Account Authorization:

☐ Please charge Deposit Account No. 09-0457 in the amount of \$ 00.00, the Additional Fee calculated above. A duplicate copy of this sheet is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37 C.F.R. §1.16.

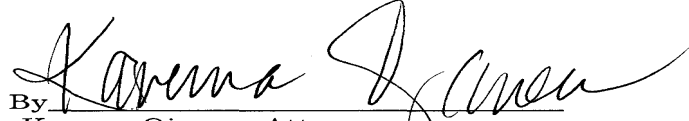
☒ Any patent application processing fees under 37 C.F.R. §1.17.

Date: 03 July 2006
Customer No. 54462

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PATENT TRADEMARK OFFICE

Respectfully submitted,

By 
Karuna Ojanen, Attorney
Registration No. 32,484

Certificate of Mailing Under 37 CFR 1.8(a)

I hereby certify that the enclosed or attached correspondence is being deposited with the United State Patent Office Electronic Business Center at https://sportal.uspto.gov/secure/myportal/!ut/p/kcxml/04_Sj9SPykssy0xPLMnMz0vM0Y_QjzKLN4j3CQPJgFmh-pGoIsam6CKOcAFfj_zcVP0goESkOVDEMMhFPyonNT0xuVI_WN9bP0C_IDc0NKLc2xEAnQU1HA!!/delta/base64xml/L0lJSk03dWIDU1lKSi9vQXd3QUFNWWdBQ0VJUWWhDRUVJaEZLQSEvNEZH2RZbktKMEZSb1hmckNIZGgvN18wXzFSRC80Ny9zYS5nby5CZWdpbGh7_0_1RDon 03 July 2006.


Karuna Ojanen, Reg. No. 32,484